

ON HOLD CALL RETRIEVAL & ROUTING

ABSTRACT OF THE DISCLOSURE

5 A wireless communication unit (101, 200, 401), network switch (112, 300, 407) and corresponding methods facilitate retrieval, routing, and management of on-hold calls (FIG. 4 – FIG. 7) within a first communication network (103) when the unit is operating in a second communication network (105) that is loosely coupled to the first. The communication unit comprises a transceiver (203) configured to support an
10 air interface with the first and the second communication network; and a controller (209) arranged to cooperatively operate with the transceiver to retrieve an on-hold call from the first network via a call leg established to support a handout to and while the unit is operating in the second network. A user interface (211) and in band signaling over the call leg facilitates management, connecting, disconnecting, etc., of
15 the on-hold calls by the communication unit.